About St Christopher’s

Vision
St Christopher’s, the first modern hospice, was founded by Dame Cicely Saunders in 1967 to promote and provide compassionate palliative care of the highest quality.

Our vision is of a world in which all dying people and those close to them have access to appropriate care and support, when they need it, wherever they need it and whoever they are.

Care
St Christopher’s care services are delivered to around 2,000 people each year in their own homes, our Inpatient Unit and the Anniversary Centre. Our services include:
- palliative care from specialist doctors and nurses
- physiotherapy and occupational therapy
- social work and welfare support
- adult bereavement services
- psychiatric support
- creative therapies and activities
- complementary therapies
- spiritual care and
- specialist support for bereaved children.

We serve a population of 1.5 million in the London boroughs of Bromley, Croydon, Lambeth, Lewisham and Southwark, reaching some of England’s most deprived and ethnically diverse areas.

Our support extends to families and friends both during the illness and into bereavement. Our services are free to patients and families.

Education and research
Dame Cicely’s vision and work transformed the care of the dying and we continue this pioneering tradition today.

The ongoing impact of St Christopher’s clinical innovations and extensive programmes of education and research improve care for dying people locally, nationally and internationally. Last year we trained almost 12,000 health and social care staff from all settings.

Funding
St Christopher’s services cost more than £15 million each year. Just over a third comes from the NHS which means we are indebted to our local community and trusts and foundations for helping us to raise £10 million each year.

“Thank God! There is a place where people aren’t treated as inconvenient pieces of meat – but are in life and death given the love, care and respect they deserve. I can never thank you enough for the love and care you showed my wife.”

“Your professionalism and tender caring made our journey with mum bearable.”
Caring with compassion

Chief Executive’s message

In the past year a series of documentary reports laid bare a shocking deficit of care and compassion in many health and social care services. The warning bells rang again when Andrew Dilnot’s Commission on Funding of Care and Support concluded that the current system was “not fit for purpose”.

We cannot afford to ignore these stark messages. Of course many care providers deliver excellent services that respect the wishes and dignity of the individual but it is important that, as a society, we strive to ensure that all health and social care providers, particularly those for the elderly and vulnerable, deliver the compassionate care that we would wish for ourselves and our own families.

Our greatest challenge ahead lies in the care and support of older people and the one in three over 65-year-olds who will die suffering from some form of dementia. It is vital that we improve and integrate wider care systems so that compassionate end of life care is embedded in social as well as health care. The scale of the challenge is enormous and while hospices cannot mend the system, they have unique expertise.

St Christopher’s in particular has much to contribute. Our response to these challenges is centred around four strategic objectives:

• Improving the care of older people everywhere.
• Supporting the development of confident, competent, compassionate care from the whole health and social care workforce.
• Spearheading efforts to change public attitudes about death and dying and the development of compassionate communities.
• Delivering high quality, cost-effective, evaluated care and service innovation easily accessible to those most in need.

You will read more about these objectives and our work towards them in this annual review.

I would like to take this opportunity to thank all the people and organisations that make it possible for St Christopher’s to achieve so much, both in the provision of end of life care for our local community and through our training, education and research programmes. The knowledge that we are supported by a caring community is a source of strength to everyone at the hospice.

I would like to thank our staff, volunteers and trustees for their extraordinary commitment and dedication throughout the year.

I would also like to thank our patients and those close to them for sharing their experiences so openly as these personal viewpoints help to improve our services and also contribute to our influential work in raising the standards of end of life care for everyone.

Finally, I hope you enjoy the Hockney inspired paintings that illustrate this year’s review. You will read about them later – we think they are wonderful!

Dame Barbara Monroe DBE
Chief Executive, St Christopher’s Hospice
The creative arts offer a powerful way for people to express their feelings and make sense of what is happening around them. All our lives are a changing landscape. We all experience bereavement and we will all die one day.

The striking imagery in this year’s annual review is the outcome of an inspirational collaboration between St Christopher’s and the Royal Academy of Arts (RA).

Running alongside the David Hockney Bigger Picture exhibition at the Academy, the project enabled people whose lives are affected by death, dying and bereavement to express their stories and feelings by exploring their own changing, personal landscapes from different perspectives. After viewing the Hockney exhibition, they worked with the community artists at the RA to create these remarkable canvases.

As part of the project, a 9ft by 16ft landscape, a large quilt and a series of smaller works were exhibited at the RA. There was also a lively debate in front of a live audience with actress Sheila Hancock, Sir Richard MacCormac (RA), Peter Hewitt (Guy’s and St Thomas’ Charity) and Nigel Hartley (St Christopher’s).

The partnership between the Royal Academy of Arts and St Christopher’s Hospice will continue as an annual event.

“As wonderful as the murals and paintings created and the memories recalled was the engagement of patients as they saw the art and worked with our teachers to make art. We saw how art caused people to reconnect with their pasts and with family members and carers and were reminded again of the power of art to communicate and to inspire creativity. All of us at the RA were proud and humbled to be part of the St Christopher’s family and we look forward to future projects.”

Beth Schneider, Head of Learning, RA

“I’ve never painted in my life and now in the last weeks of my life, my painting has been exhibited at the Royal Academy of Arts – my children will always have that memory.”

“...an enriching experience for me. I was not aware that I could appreciate art at that level. I felt I could enter the mood and feelings of the artist [David Hockney]. His blend of colours was stimulating and motivating – it made me want to try.”
Our work to raise standards by developing confidence and skills in end of life care in nursing care homes continues to make an impact and we have now extended this support to residential care homes.

Helping care homes to achieve the gold standard

Since St Christopher’s became the first regional training centre for the National Gold Services Framework for Care Homes (GSFCH) in 2008, our training and support has extended to 160 care homes and significantly more residents are now able to experience a peaceful and dignified death in familiar surroundings in the care of people they know.

- 60% of our 71 local care homes have achieved national GSF quality accreditation compared to a national average of 10%.
- Locally the percentage of people dying in their care home rose to 75%, up 4% from last year and 19% since the project started.
- Inappropriate deaths in hospital fell from 43% to 24%.

As a direct result of the benefits demonstrated, the end of life care facilitators on our GSF teams are now mostly funded by their respective primary care trusts.

Steps to Success

St Christopher’s Care Home Project facilitators are working with 13 residential care homes in Lewisham and Croydon who are enrolled in the Department of Health Steps to Success end of life care programme. Staff are embracing this new skills development opportunity with great enthusiasm.

Sustainable creative activities

Continuing their work in care homes, our creative artists delivered 110 group sessions and trained staff to enable them to continue to run arts activities independently.

Care home research

Our cluster randomised control trial research project with 38 nursing care homes to explore the most effective way of sustaining training gains has gathered information on 2,444 residents. This sample size is unparalleled in a nursing home context and the resultant conference and publications are expected to be of international interest.

Understanding heart failure – and talking about it

We started a new heart failure project which is helping GP surgeries, care homes and home care nurses to understand, recognise and manage the symptoms of this condition. Importantly, it is increasing confidence in initiating the conversations that are an essential part of advance care planning.

“...my father’s brother died last year and the family were not prepared... I think that my father would like to be buried in Ireland, I need to check that with him.”

“I am glad you raised this, I would not have brought the subject up.”
A simple yet caring approach for people with dementia

Inspired by the pioneering work of Professor Joyce Simard in the USA and Australia and her support during a recent visit, our new Namaste project with six nursing homes aims to improve the quality of life of people with end stage dementia.

It is about reducing anxiety and agitation in people, who may have lost the ability to speak and recognise those around them, by gently stimulating the five senses through, for example, soft music, bird song, pleasurable aromas and interesting taste sensations. Namaste is an Indian term meaning to honour the spirit within.

• BBC Radio 4 and BBC London recently broadcast items about the needs of people with end-stage dementia and highlighted our project.
• We launched an evaluation into the application of Namaste. This study builds on our earlier dementia research and the publication this year of the first textbook on palliative care for dementia patients.

“We introduced Namaste End of Life Care for our residents with end stage dementia after Joyce Simard’s visit and workshops. Now we’re doing it independently and it is part of our daily routine. Everyone in our team including our maintenance people and domestic staff are aware of what it is and how to progress it. Namaste End of Life Care allows our residents to be well cared for, groomed, treated with respect, have their rights maintained and pain controlled. And also, most importantly, have a respectful and dignified end to life in a peaceful environment – unlike casualty admission where patients may spend their last hours in pain and on trolleys.

“We use various things for Namaste End of Life Care like scents, soft touch, hand and foot massage using cream, sensual oils and music. Relatives participate in caring for their loved ones and they are welcomed. These soothing activities have reduced residents’ mood swings. Now there is a much calmer environment with people sitting comfortably and peacefully instead of pacing the corridor or staring at the walls. It’s not stressful for any of us any more – that includes our staff, our residents and relatives.”

Naj Mudhoo, Manager, Lakeside Nursing Home
St Christopher’s is one of the largest end of life care training and education providers in the world with a local, national and international programme. Our focus locally is on supporting the skills development of frontline staff in a range of settings including GP practices, district nurse bases, hospitals and care homes, as well as in hospices. Health and social care professionals are no different to the rest of us in that many find it difficult to talk about death and dying. Too often the subject is avoided until it is too late to put in place care plans that reflect and respect the needs and wishes of individuals. Many care staff will have received little or no end of life training prior to their contact with St Christopher’s and most embrace the opportunities to learn and develop new skills.

The evaluation average across all our courses is 4.4 out of 5 which rates as ‘very good’.

**Local and national training and education**

- Last year 2,344 delegates attended 136 courses and conferences in our Education Centre.
- Our external training and conference programme reached a record number of 9,524 health and social care professionals. We trained 700 medical students and nine nursing students from Guy’s, King’s and St Thomas’ Hospitals came on placements.
- 18 post-registration nurses took part in our end of life programme placements.
- We provided 23 clinical placements for other professionals.
- Three newly qualified nurses successfully completed our new one-year preceptorship programme to support their first year in practice as a Registered Nurse.
- St Christopher’s is providing training and our Advance Care Planning documentation for the London roll out of Coordinate my Care, part of the National End of Life Care programme. The aim is to ensure that the end of life wishes of individuals are recorded on a register accessible by health and social care professionals in all settings. The project will be rolled out nationally in due course.

“I really enjoyed my year at St Christopher’s. The transition from student to staff nurse was made easier in a supportive environment. The experience and knowledge gained has been invaluable. I will take what I’ve learnt into my future role and into different healthcare settings. I will endeavour to educate and encourage others to carry out palliative care to the same outstanding standard that I witnessed at St Christopher’s.”

“This course gave me an opportunity to gain more confidence in end of life care conversations.”
Training for health and social care providers

If end of life needs and wishes are to be met, it is essential that planning starts earlier and that social care providers are able to take a confident lead. This is the drive behind our new initiatives to help develop the skills of the social care workforce at all levels.

- Our social care training pilot of 11 courses, funded by the national End of Life Care programme, was completed successfully with 162 adult care professionals in Lambeth and Southwark. We found a committed workforce eager to learn but lacking in knowledge and confidence.

- Southwark has since commissioned further support and we are training staff at all levels in settings that include sheltered and extra-care housing, day services and community and hospital based teams.

- We have ongoing contracts to train staff in Southwark, Lambeth and Bromley.

- In partnership with Croydon Social Services we are running a pilot project to develop a new social care agency to deliver care to people at home in the last year of life. We have recruited and trained a team of social care assistants to deliver this.

Training the trainers

Funded by the Daisy Foundation and working in partnership with the Department of Health and Help the Hospices, we are delivering the national roll out of the ‘Training the Trainers’ course for the Quality End of Life Care for All programme (QELCA). The course trains hospice staff to form partnerships to deliver end of life training to their local acute trusts. 21 hospices are now running programmes for 18 acute trusts.

“I just wanted to formally express my sincere gratitude on behalf of all 16 delegates, for a superb, mind-altering and insightful training course. Each and every trainer was excellent in their own right, and the passion for the subject was hard to disguise... Hospitality was second to none and we felt cared for and important. If that’s how training delegates feel, it must be great to be a patient in your hospice even under the most difficult circumstances.”

Home Group – supported housing manager

“I found this course very thought provoking, particularly the way you helped us to identify the skills we already had within us.”

“Interesting, very informative and imaginative way of teaching people to really think about what’s happening around them, what they are doing and about ways they may be able to make a difference for the better.”
Supporting our overseas colleagues
- Delegates at our Education Centre courses and conferences included 482 students from 41 overseas countries.
- We supported six bursary students from India, Lithuania (two), Romania, Rwanda and Sudan.
- We trained six nurses from overseas.
- Our staff delivered training courses throughout Europe as well as in Curacao, Canada, India and the USA.

Research into what works
Our research programme explores new ways to deliver high quality care that is cost-effective and sustainable. The strength of our research partnerships enables us to achieve much more than we could if we worked in isolation.
- Working with the Institute of Psychiatry we completed data collection on a study to examine the effectiveness of a short versus standard length course of Cognitive Behavioural Therapy (CBT). This built on earlier work showing that clinical nurse specialists with basic CBT training are more effective than their colleagues in supporting people with anxiety.
- A legacy enabled research with the Cicely Saunders Institute at King’s College to develop a tool to assess the quality of life of patients with myeloma (a type of bone marrow cancer) to be extended to people with late stage disease.
- Our major study on depression, conducted jointly with psychiatrists from the Maudsley Hospital, led to four published papers in leading peer reviewed journals. Two more have been submitted for publication.

Information and publications
- St Christopher’s staff once again produced a wide range of professional publications including 73 journal articles, chapters and books as well as 19 international conference papers.
- Our newly redeveloped website at www.stchristophers.org.uk has improved the quality of information available to patients and families, health and social care professionals and our supporters. We introduced new technologies enabling online course bookings and payments and professional colleagues in all settings now have easy access to supporting materials. During the year the website received 95,000 visits.
- Our End of Life Journal is now available free online and has over 4,000 subscribers.
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- Our specialist Library responded to 4,000 enquiries in addition to supporting our Education Centre’s course delegates.
Talking about death and dying
As a society we need to be realistic and face up to the fact that professional care services simply cannot meet all the end of life needs and demands of our ageing population. All of us, and the communities we live in, have a role to play in the delivery of compassionate end of life care. But to do this it is important that the people, groups and organisations that are part of all our lives are able to respond appropriately to the needs of dying people and their carers, and the bereaved.

Speaking out with honesty and compassion
We work hard to break down taboos and help people to talk about death and dying because if we cannot talk about these topics, which are an inevitable part of all our lives, we cannot be sensitive to each other’s wishes and provide support when it is needed.

• Patients and families again spoke out with honesty and compassion during a Christmas BBC World Service Broadcast. You can listen to this radio programme in the Gallery/Audio area of our website.
• Another patient recorded her thoughts on the role of her faith as she contemplated life and death in a BBC Radio religious affairs series.

Art as a form of expression
In addition to the project with the Royal Academy of Arts that led to the Hockney inspired personal landscapes that illustrate this review, our new arts exhibition programme at St Christopher’s included:
• a set of moving photographs taken by a renowned professional photographer while a patient at the hospice
• Michele Petroni’s paintings inspired by his personal cancer journey and
• portraits in a variety of media created by the family and friends of a patient with motor neurone disease in partnership with the Motor Neurone Disease Association.

“Compassionate communities

“A hugely sensitive and powerful piece of broadcasting helping to dispel one of the last taboos in the media – talking openly about death.”
Andrew Whitehead,
Head of the BBC World Service

“It was so special to see our patients interacting in the way that they did and we stood outside the door for ages just listening to the buzz and excitement in the day room. Some of the patients who were there have had a particularly tough time recently and become quite withdrawn – I can’t tell you how much it made me smile to see them having such a fun time. They couldn’t stop talking about it yesterday!”
Teenage Cancer Trust comment on art workshop
Art forging community cohesion

- Our established schools programme has now worked with over 40 schools using creative arts to get pupils, teachers, parents and patients together to talk about death and dying.
- Building on the success of our schools programme, we now bring local community groups and care homes together and use arts projects as a focus to change attitudes towards older people and develop community cohesion. With funding from Arts Council England, we began work with a further eight nursing and residential care homes.
- St Christopher’s artists and students from the BRIT School worked with young patients from the Teenage Cancer Trust at University College Hospital, London to explore creative ways to deal with the difficulties young people face when moving from children’s to adult services.

Together as a multi-faith community

- After a memorable private visit to patients and staff The Archbishop of Canterbury Dr Rowan Williams spoke about the importance of community during a service in the Pilgrim Room.
- Shared rituals can be healing and therapeutic as well as playing an important role in strengthening communities:
  - 2,000 local people holding candles gathered around our Remembrance Tree and took part in a service to remember the special people in their lives.
  - 600 bereaved family members took part in our memorial services.
- Pastoral care continues to be an important and valued area of our work. We are indebted to the local clergy who work with us, including the Muslim and Egyptian Orthodox priests who recently completed our training and joined us as Anniversary Centre volunteers.

Archbishop Rowan gave a short address and spoke of the importance of the shared work we do together in our communities – sharing the joys as well as the sorrows. He said ‘that is what a good society is like’.
Our Community Volunteer Support scheme now has 90 active members and evaluation of the programme is underway.

- 37% of our volunteers are under the age of 48, 40% are male and 28% come from black and minority ethnic communities. This is a uniquely diverse hospice volunteer group of whom 85% stay longer than a year.

- We continue to work in partnership with local hospitals on volunteer training and are considering developing a jointly accredited course.

Caring volunteers

St Christopher’s volunteers provide vital support in all areas of our work, including, increasingly, patient-facing roles. They take our message and a sense of confidence out into the community and bring back important insights.

- We trained a further 120 patient-facing volunteers on our 12-session course and now have nearly 400 trained volunteers supporting the Inpatient Unit, Anniversary Centre, and patients and carers in their own homes. All are supported by a newly appointed volunteer officer.

- Volunteers provide invaluable help with a variety of tasks including listening, hospitality, information, eating and drinking, toilet visits and bathing. They also give social and practical support including companionship at home, a drink at the pub, taking people to hospital appointments and shopping.

- Our volunteers value the training we provide and some move on to paid employment at the hospice or elsewhere.

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- Trained volunteers will be vital to our new pilot project with Croydon Social Services to provide a social care agency service to people in the last year of life.

St Christopher’s social hub

Our Anniversary Centre, with its widely appealing social programme, is helping to change people’s perceptions of the hospice and what it means to be dying.

- We continued to open from 8am to 9pm seven days a week, which would be impossible without our dedicated volunteer teams.

- We were open for a wonderful Christmas lunch and for a Royal Wedding extravaganza.

- Our regular Sunday lunches with live music and our monthly concert series continued to be highly popular.

- Our 75-member community choir was thrilled to perform at the Royal Festival Hall.

- Quilting Group members enjoyed a sense of shared creativity and therapeutic benefits.
“I came to this after my kids had gone to Uni. For the first time in my life I’m able to think of giving something back and also developing my own lifelong interest in becoming a social worker.”
Volunteer

“I view myself completely differently – I know I now have the capacity to develop myself for a future professional role.”
Volunteer

“I have not felt ‘listened to’ before.”
Patient comment on volunteer support

“Nobody else just sits with me.”
Patient comment on volunteer support

The generosity of strangers – how our community supports us

The exceptional generosity of our community and the trusts and foundations that support St Christopher’s enabled us to maintain funding for our care services despite the challenges of the recession.

We thank each and every one of our supporters for their energy, hard work and inspirational ideas.

Some of the highlights in our fundraising year included:

• Our Midnight Walkers raised £30,000.
• The ever-popular Grand Raffle raised £116,000.
• Our Fun Walk raised £200,000 thanks to the 3,000 people who took part and raised sponsorship.
• Go Active! runs and challenge events raised £221,000.
• Go Social! events raised £300,000 by getting friends, family and work colleagues together for all kinds of entertainment.
• Gifts in memory of someone special contributed £637,000.
• A magnificent effort by our lawyer supporters raised a record total of £870,000 from the annual Goldsmiths’ Hall dinner.

Our new website with regularly updated fundraising event listings has proved invaluable in relationship-building with our local community and is helping us to raise our profile on Facebook and Twitter.

We are very grateful to the generous individuals in our community who left £4.7 million to St Christopher’s in their Wills.

Community shops

Staffed by volunteers and selling goods donated by our local community, our 10 high street shops generate vital income for St Christopher’s. The support of our caring community helped us to turn over £1.4 million which earned profits of £543,000. That’s an increase of more than 40% compared with the previous year.

“There’s so much more to be done.”
Dame Cicely Saunders (1918-2005), St Christopher’s Founder
With your help we can do it.
 Planned day care at our Anniversary Centre

In addition to specialist nursing and medical care we provide a range of supportive services on an outpatient basis at our Anniversary Centre, including welfare rights advice, emotional and practical support, physiotherapy, spiritual care and bereavement services.

- We cared for 1,046 people as outpatients.
- Our physiotherapy and occupational therapy team supported nearly 900 new patients.
- Social workers delivered 1,500 sessions.
- The complementary therapy team ran 1,266 sessions.
- Our creative arts team ran 1,515 individual sessions and 384 group sessions in addition to their work in care homes.
- 762 people were supported by our welfare advisors.
- Bereavement service volunteers delivered nearly 1,100 sessions.

Turn to page 12 for more about our Anniversary Centre as a social hub at the heart of our community.

 Care at home

Our home care services enable people to be cared for in the familiar surroundings of their own homes with the reassuring knowledge that St Christopher’s support is available 24 hours a day, seven days a week.

- At any moment in time our home care nurses are caring for around 650 people.
- We provided specialist nursing care to 1,969 patients in the comfort and security of their own homes and support for their families too. Hospice at Home, providing additional hands-on practical care in the last days of life, supported 186 patients and those close to them.

Our patient and family services are available completely free of charge. This is made possible by the caring individuals, groups and companies in our community who give so generously and the support of trusts and foundations.

As well as specialist consultants and nurses St Christopher’s multiprofessional teams include social workers, welfare advisers, psychiatrists, physiotherapists, occupational therapist, spiritual care leaders and bereavement service volunteers.

“Thank you for coming in the middle of the night and staying till the morning – thank you for going the extra mile.”

“Each member of the Home Care team we encountered treated us with respect, understanding and compassion.”

St Christopher’s care with compassion
“Following my visit to the hospice on Tuesday for physiotherapy I feel I must write to say how kind and courteous the staff were. Please pass on my grateful thanks to those concerned for the gentle and understanding way I was treated during my day visit.”

“I have been lucky enough, following the death of my wife, to have received bereavement counselling. I would just like to register my thanks for the help in easing me through a very difficult period of my life. Whilst my grieving continues I now feel much better equipped to face all of my tomorrows.”

Inpatient care
Led by palliative care consultants and specialist nurses we provide expert medical and nursing care in our 48-bed Inpatient Unit.

- 964 people were cared for on our four wards.
- Our Inpatient Unit continued to be an important training site.

Support for bereaved children
The Candle Project, our specialist child bereavement service, provides individual and group support, a national telephone advice line and consultancy and training services.

- We gave support and advice to more than 250 children and their families. Two thirds of these young people had experienced the sudden death of someone important in their lives.
- We ran 35 training courses with schools, the Metropolitan Police, the British Army and others.

“My daughter’s time with your project helped her to express her feelings about her father’s death and has helped her in dealing with these feelings. It has also helped me to discuss various topics with her that I had felt unable to broach before her sessions at your project.”
Even in her last few days your standard of care for her never wavered, you always ensured she had a clean fresh nightie, her hair was brushed and she had her lotion on, which made her smell so lovely. Once again to every one of you, my sincere thanks.

Coming here helped me to discover who I am. I am not treated like a cancer patient but as a person, this care extends to my home. Although I've got cancer and I know I'm going to die soon, they are not focusing on the dying but on what matters to me. St Christopher's has the art of helping you find yourself without realising you're doing it.

She [the home care nurse] listened to me and as a result, my dad had a peaceful, dignified death that was everything I could hope for. I can't thank her enough.

Quality and standards
How do we know if we're getting it right?
The measurement of quality and outcomes is a source of on-going debate in healthcare because good care matters to us all and none of us, including St Christopher's, can afford to be complacent.

Our patient outcome measure, SKIPP (St Christopher's Index of Patient Priorities), reveals a high level of satisfaction with our services and we are working to embed this and our Views of Informal Carers survey (VOICES-SCH) into practice. SKIPP has attracted strong interest from other healthcare providers and is now used in 10 organisations.

SKIPP provides a deeper and more nuanced insight into patient concerns and the impact of care than has previously been available from more traditional measures.

Drug error rate
This continues to be very low and comparable to other hospices.

Prompt admissions
We met our targets for admitting patients promptly in more than 82% of cases.
Key goals for the year ahead

Looking ahead – our key goals for 2012/13 are to:

- Deliver and evaluate our social care training pilot project run in partnership with Croydon Social Services.
- Implement and prepare an evaluation of our new Anniversary Centre Community Team.
- Complete the implementation and integration of electronic patient notes between St Christopher’s and Harris HospisCare.
- As the lead partner, commence the NHS-funded palliative care funding review pilot.
- Refurbish our four inpatient wards.
- Prepare a capital appeal to update our Education Centre facilities.
- Further develop our Community Volunteer Programme.
- Purchase and open a new shop in Bromley town centre.
- Disseminate the findings of our care home studies through publications and a major conference.
- Develop our partnership with the Royal Academy of Arts and deliver the next joint annual art project.
- Train care homes across London in the use of the new electronic Coordinate My Care register to give involved healthcare professionals access to consented information about the end of life needs and wishes of the individuals in their care.
Thank you

St Christopher’s thanks wholeheartedly all the kind people, families, groups and organisations who support us. We would like to thank the following trusts, foundations and companies for their generosity.

We can’t list everyone due to space limitations but are grateful to you all.

5 Stone Buildings
Affinity Sutton
Arts Council England
Barclays Bank plc
Bill Brown’s Charitable Settlement of 1989
Bircham Dyson Bell Solicitors
Blick Rothenberg Chartered Accountants
Blythe Hill Tavern
Boodle Hatfield Solicitors
Cazenove Capital Management
Charles Park Search and Selection
Charles Russell
CHK Charities Limited
Collins Stewart Wealth Management
Corinne Burton Memorial Trust
Dixon Wilson
Donald Forrester Trust
Farrer & Co
F E Ullmann
Fidelity Worldwide Investments
Forsters Solicitors LLP
Halcrow Foundation

Harcus Sinclair Solicitors
Harebell Centenary Fund
Help the Hospices
Hicks Estate Agents
Liverpool Victoria
Mansell Construction Services Limited
McKinley Vintners
Michelmores Solicitors LLP
Mrs E G Hornby Charitable Settlement
National Grid plc
Pauline Pierce Cancer Research Fund
Peter Stebbings Memorial Charity
Pi Consulting
Prudential plc
R & H Trust Co. (Bermuda) Limited
R & J’s Scaffolding Ltd
Rothschild
Society of Trust & Estate Practitioners
Sotheby’s
Streeter Marshall
Tallow Chandlers Company
Tesco Charity Trust
The Albert Hunt Trust
The Alfred and Peggy Harvey Charitable Trust
The Bartholomew Charitable Trust
The Betty Baxter Charitable Will Settlement
The Blyth Watson Charitable Trust
The Bothwell Charitable Trust
The Burdett Trust for Nursing
The Castle Public House
The Ceniarth Foundation
The City Bridge Trust
The Daisy Foundation
The Dominique Cornwell and Peter Mann Family Foundation
The Elizabeth & Prince Zaiger Trust
The Freemasons’ Grand Charity
The G D Herbert Charitable Trust
The Goldsmiths’ Company
The H B Allen Charitable Trust
The Kathleen Hannay Memorial Charity
The Kathleen Smith Foundation

The Mercers’ Company Charitable Foundation
The Monument Trust
The Mrs Smith and Mount Trust
The Richard Lawes Foundation
The Robert Holman Memorial Trust
The Wolfson Foundation
The Worshipful Company of Chartered Accountants in England and Wales General Charitable Trust (CALC)
Title Research
Toop Brothers Independent Family Funeral Director
Towry
Wedlake Bell Solicitors LLP
Wellers Solicitors LLP
Wilsons Solicitors LLP
Withers Solicitors LLP
Our local Masonic lodges
Our local Rotary clubs