

PRINT ON Care Home HEADED PAPER

Date

Dear

Re 'Evaluating the provision of end of life care in care homes'

I hope you do not mind us contacting you, but we are trying to evaluate the care we provide to residents in our care home during the last weeks of their life.

One of the most valuable ways to capture the care a resident has received is to ask family/friends their opinion of the care given. We are using the enclosed *Family Perceptions of Care Scale* in order to achieve this. It will take about 15 minutes to complete. From the responses you give, we can see what changes we need to make to improve the care we provide.

Please return your completed questionnaire to us in the envelope enclosed. Do not hesitate to contact me if you have any questions or need further information. If you would like to speak to us directly about the care your relative received please contact us and we will arrange this.

With many thanks for your help with this, and sending you our very best wishes,

Yours sincerely,