

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Our **vision** is of a world in which all dying people, and those close to them, have access to the care and support they need, when and wherever they need it. We work to achieve this through our **mission** focused on promoting and providing skilled and compassionate end of life care of the highest quality, working with and through our communities.

Our **core business** focuses on helping people engage and cope with death, dying and loss and the complexities and uncertainties these events bring. Our provision of palliative and end of life care is available to people with advancing life threatening/life limiting conditions, their families and their carers. Care to families and others close to the patient extends beyond someone's death into bereavement to help them cope with the loss and its impact.

Our care and support is available to people in three different **settings**:

- On three inpatient wards
- At home including care homes in which people reside
- Through outpatient clinics

We operate from **two buildings** – St Christopher's at Sydenham and the Caritas Centre in Orpington. Our inpatient unit is based at the Sydenham site; outpatient services are provided in both locations; care at home or in care homes is available across our catchment area.

We serve the people of Bromley, Croydon, Lewisham, Southwark and Lambeth. Care at home for the people in Southwark and Lambeth is shared with another palliative care provider – Guys and St Thomas's NHS Trust.

Our criteria for care focuses on the need for palliative care (rather than diagnosis), the complexity of the need and its fit with our skill base. We treat every person referred as an individual, considering also, the levels of support available to them from other sources so that we can complement existing provision or meet significant gaps that cannot be met by others.

The care we provide is shaped by our **organizational values** that focus on:

- being both compassionate and empowering in our approach,
- working as one team to meet the needs of those who seek our help
- being expert in approach so that we are effective in our efforts
- increasing our strength and impact through partnerships
- recognizing that we are of, and for the community
- being pioneering and bold in our efforts to meet the needs of users- both contemporary and in the future

The care we provide is **multi professional** in nature. People under the care of St Christopher's can expect regular review on the part of a multi-disciplinary team and input from a range of health and social care professionals including doctors, nurses, allied health professionals (physiotherapists, occupational therapists, speech and language therapy and dietetics), social workers, spiritual care workers, counsellors

and other therapists including those delivering complementary therapies.

Care on the part of St Christopher's is informed by **education** and **research** activities, also undertaken by the organisation. The hospice engages in research projects generated internally or as part of a multi centre studies. It also provides a comprehensive education and training programme for professionals and carers in the local area, across the UK and in other parts of the world. St Christopher's staff both contribute to, and attend these events.

The aims for our care are:

1. to provide equitable, accessible and effective care to people living in our catchment area who need palliation as a result of a progressing and life threatening condition
2. to enable people who are in the last phase of life to "live well", regardless of their prognosis
3. to maintain peoples' level of function wherever possible, even if their condition is advancing
4. to provide support to families who face loss, pre and post bereavement
5. to work with, and support family carers, so that they can achieve their ambitions of caring for someone close to them with due attention to the stress often arising from this role
6. to create and sustain a workforce that can provide high quality care to people who need the help of the hospice
7. to drive innovation in end of life care, so that our approach reflects contemporary needs and opportunities
8. to contribute to system wide improvements around end of life care for the people of SE London
9. to constantly improve our care and support similar efforts on the part of other providers
10. to promote new and sustained confidence on the part of the public with regard to issues of death, dying and loss

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